

## **VOLUNTEER AGREEMENT**

Healthwatch Oxfordshire (HWO) will:

- Induct the volunteer in the following:
  - a) About HWO, vision and values
  - b) Health and Safety
  - c) Equality and Diversity
  - d) Safeguarding
  - e) Confidentiality
  - f) Data Protection
  - g) Complaints Procedure
  - h) Expenses Procedure
  - i) Their role
  - j) The Nolan Principles
- Provide the details of the person who will be the volunteer's point of contact
- Provide regular supervision
- Involve the volunteer in any relevant meetings and/or communications

The Volunteer will:

- Have the right to be made welcome and to feel involved and valued
- Be expected to carry out their volunteering work in accordance with all the appropriate policies, guidelines and procedures which will be covered in the induction procedure
- Undertake only tasks and responsibilities as agreed with HWO
- Not act in a way which could bring harm to the reputation of HWO
- Respect confidentiality at all times
- Take responsibility for advising HWO if they are unable to attend their agreed meeting/event
- Report all accidents/near misses or serious incidents immediately
- Follow the Nolan Principles

The role the volunteer will be carrying out is (delete as appropriate):

- 1) Healthwatch Oxfordshire Ambassador
- 2) Healthwatch Oxfordshire Champion
- 3) Enter and View Authorised Person
- 4) Other please describe......

The name of the person providing support to the volunteer is:

Signed:
Chief Executive of Healthwatch Oxfordshire
Date:
Signed:
(the Volunteer)
Date:

In signing this document, both parties understand that this does not constitute a contract of employment and that there was no intention of forming such at the time of signing.