

Dr B Holtof  
CEO  
Oxford University Hospitals NHS Foundation Trust  
Headley Way  
Oxford  
OX3 9DU

27<sup>th</sup> October 2017

Dear Dr Holtof

A&E 4hour target and planned operations and care target

Following on from the recent publicity in the media - launch of the BBC Target Tracker - please can you:

1. Confirm that the achievement rates as stated by the BBC were accurate:
  - a. 82.8% A&E seen within 4 hours (September 2017 figure) against the national target of 95%
  - b. 87.8% Planned operations and care within 18 weeks (August 2017 figure) against the national target of 92%
2. Please can you let me know what plans OUHT have to reach the Government targets in relation to A&E, and planned operations and care.
3. Given that the Trust has consistently missed the A&E target since July 2015 and the planned operations and care target since February 2016 please reply with a statement that we can display to reassure the public that the OUHFT hospitals can cope with any increase in patients during the forthcoming winter months.

As usual Healthwatch Oxfordshire will be placing both this letter and OUHFT's response on our website. It would be appreciated if you could reply within 10 working days of this letter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rosalind Pearce'.

Rosalind Pearce  
Executive Director